



Manchester City F.C.

Fantasy Manager 2013/14

Frequently Asked Questions



What is Manchester City Fantasy Manager?

An online game that you can download on your mobile or Ipad. You can manage a virtual Manchester City football team by training the players, buying and selling players to play in the league to win Championships. [Click here](#) to play today.

Do I have to pay to play Fantasy Manager?

No, the game is absolutely free to play, however within the game there are special add-ons that will enhance your teams performance that you may be choose to pay for.

How do I play?

Once signed in to the game, the game's Board of Directors provides you the first resources:

- 20 players
- 5,000,000 cash
- 100 shields

As of that moment, the destiny of the Manchester City team depends on you.

The players are the main resource of your club. Take care about them and line up the best starting 11 at any moment. The feature that makes Football Manager a unique game is that players' skills in the game depend on their performance in the real life.

What are Fantasy Points?

Fantasy Points are the skill points that any player receives after each game played in the real life. The statistics of the real life matches taken into account are:

- If he played or not (as starting player or substitute)
- Win, lose or draw the match
- Goal scored
- No goals conceded
- More than 3 goals conceded

The Fantasy Points of each player will be calculated taking into account these features; any player will maintain his score until the next game played in the real life. The Fantasy Points are updated the day after when the game was played in the real life at 12:00hr

How are Fantasy Points distributed?

Fantasy Points are distributed depending on player's position as follows:

- Goalkeeper 0% Attack and 100% Defense
- Defender 20% Attack and 80% Defense
- Midfielder 55% Attack and 45% Defense
- Forward 80% Attack and 20% Defense

Can you tell me more about attack and defense?

Any player has 2 skills: ATTACK and DEFENSE.

Both skills are calculated adding together: the Fantasy Points of the player, A bonus for his fitness level (training) and a bonus for the equipment owned by the user

The **total sum** of the attack and defense of the 11 **starting players** will be the **TOTAL ATTACK and DEFENSE** of your team.



How can I earn 'cash'?

Cash is one of the two virtual coins of the game, required to hire new players, buy items in the shop, etc.

You can earn cash in the following ways:

- Winning games
- Reward for completing a League
- Level-Up bonus (may consist of cash)
- Daily Bonus (may consist of cash)
- You can also buy cash in the shop.

Remember that if you have a negative budget (negative cash) you don't gain points of experience in any way.

What are shields?

Shields are the other virtual coin of the game; use them to sign up players, buy items in the shop and to strengthen your team. You can acquire shields in the following ways:

- Level-Up bonus
- Special Daily Bonus
- Prize of the League
- Special Promotions
- Buying in the shop

How do I play a match?

The fastest way to gain experience is playing matches. You spend 15 points of energy for each challenge launched to other managers and your starting players (starting 11) lose 5 points of their fitness level.

The features of the team that influence the result of the match are total attack and total defense.

For each winning match, you grab money of your rival (up to 270.000 depending on the total budget he has in that moment) and you also gain points of experience.

You don't grab any money after a drawn match and you gain less points of experience. When you lose a match, you don't grab any money neither experience. Rather, your opponent grabs some of your available budget, gaining experience too.

How do I sign players?

This is probably the main aspect of the game. Stay tuned to the transfer market, you can always find players on sale.

What are player auctions?

Find out all the players on auction. The **starting price** of all the auctions is 35% of the market value of the player. The **fee** of each bid is **1 shield**. When another manager exceeds your bid, you receive a notification informing about what's happening, inviting you to bid again if you don't want to lose the auction.

When another manager exceeds your bid, you receive the **money of your bid back**.

When the auction countdown ends, the manager who did the best bid in that moment will get the player.

If you want to have the player at all cost, you can use the "buy now" option and the player will immediately join your team.



What are limited edition players?

From time to time some player is sold as limited edition. These players will be available during a **limited time** or with **limited units**. Limited edition players usually are the best of the day so they usually have high skill points. They will be very helpful to make your team stronger. Limited edition players always have a lower price respect to their market price! Pay attention and make the most of these bargains!

How do I sign or transfer players?

You can have **up to 30 players in your team**. If you reach this limit and you want to hire new players, you should dismiss some of your players in order to make room to other ones.

You can do it in the section "More -> Team File". **The dismissal doesn't bring any penalization, nor incomes** to your team.

What is the league?

The league is the **main competition** of the game. Once reached level 4 you join the **Fantasy Manager League**. You aim to ascend to the first division where you'll compete with the best managers of Manchester City Football Manager. Your team plays **1 day every 8 hours**. These matches are automatically played so that you **don't waste energy** in these cases.

Your aim is to gear up your team so as to stay ready and have the **highest skill points of ATTACK and DEFENSE** at the right time when the match is played.

You start your career from the lowest division but if you feel to be up to compete with the best teams from the beginning, pay attention because at the end of each league you have the possibility to buy vacancies for upper divisions.

Leagues rewards depend on the division you're playing in; **the higher league, the better reward**.

How do I use the line-up for my players?

Here you can check the players of your team who play your matches. The permitted lines are:
(goalkeeper-defense-midfielder-forward)

1-5-4-1

1-5-3-2

1-4-5-1

1-4-4-2

1-4-3-3

1-3-5-2

1-3-4-3

You must choose your line-up depending on the players and equipments that you own. While setting your line-up you can see how your attack and defense values keep changing; this can be very helpful in order to choose the right line-up.

Is there a suggested line up?

This option allows you to line up your players within seconds. The system lines a 1-4-4-2 with the players of your team who have the best skill score. Remember that it's possible that another line-up reaches more ATTACK and DEFENSE using one of the other permitted lines, different from 1-4-4-2.



How do I maintain the players' fitness levels?

The fitness level (FL) of your players is important to play matches. The better is their fitness level (FL), the higher will be your attack and defense. Bonus supplied by FL are:

- The player has less than 30 FL points -> 10% less on his skills score
- The player has from 30 to 59 FL points -> No bonus
- The player has from 60 to 94 FL points-> 10% more on his skills score
- The player has from 95 to 100 FL points-> 20% more on his skills score

You must train your players to improve your fitness level. While training, a player recovers **1 point of fitness every minute**.

Your players lose their fitness level after each match (just the starting 11). The loss of fitness per match is:

- 5 points for League's matches.
- 5 points for the challenges launched by you.
- 2 points for the challenges received from other managers.

If you don't want to train your players to make them recover their fitness level after each game, you can buy isotonic drinks in the shop to maintain their fitness for several matches.

You spend 1 isotonic drink per each game played and your players **don't lose their fitness shape**.

How do I improve my players' skills?

Do you already have a skillful team? Your work doesn't end here! Keep improving your ATTACK and DEFENSE leveling-up your best players and see how the strength of your team grows up! Your **players' strength** (value) **increases** every time they reach a **new level**. Players' values grow as follow:

Level 1: It doesn't improve
From level 2 to 20: > +5% per each level
From level 21 to 50: > +10% per each level

Example:

A Manager has Sergio Aguero in his squad. Aguero had a good performance in the latest match, getting 100 Fantasy Points in the game. He'll receive the following bonus according to his level:

Level 1: there isn't any bonus so he'll maintain **90 ATTACK and 10 DEFENSE**
Level 10: 5% bonus per level, that corresponds in this case to 50% bonus of his value = **135 ATTACK and 15 DEFENSE**
Level 20: 5% bonus per level, that corresponds in this case to 100% bonus of his value = **180 ATTACK and 20 DEFENSE**
Level 30: 5% bonus per level until level 20 and 10% bonus per level from level 20, that corresponds in this case to 200% bonus of his value = **270 ATTACK and 30 DEFENSE**
Level 40: 5% bonus per level until level 20 and 10% bonus per level from level 20, that corresponds in this case to 300% bonus of his value = **360 ATTACK and 40 DEFENSE**
Level 50 (top): 5% bonus per level until level 20 and 10% bonus per level from level 20, that corresponds in this case to 400% bonus of his value = **450 ATTACK and 50 DEFENSE**



How do I hire my backroom staff?

A good manager needs to be surrounded by efficient employees in order to head up his club. The first employee that you have is the **Assistant Coach**. This employee allows you to train and improve more players at the same time. Furthermore, when you hire a better Assistant Coach, you'll be able to reach upper levels with your players.

Benefits provided by the Assistant Coach are:

- Level 1:** possibility to train +2 players at the same time, possibility to improve +1 player at once; your players will be able to grow up to level 5.
- Level 2:** possibility to train +3 players at the same time, possibility to improve +1 player at once; your players will be able to grow up to level 9.
- Level 3:** possibility to train +3 players at the same time, possibility to improve +2 player at once; your players will be able to grow up to level 19.
- Level 4:** possibility to train +4 players at the same time, possibility to improve +2 player at once; your players will be able to grow up to level 29.
- Level 5:** possibility to train +4 players at the same time, possibility to improve +3 player at once; your players will be able to grow up to level 39.
- Level 6 (top):** possibility to train +5 players at the same time, possibility to improve +3 player at once; your players will be able to grow up to level 50.

How do I manage my finances?

The bank is the right place where to **save your money**. Other managers grab a percentage of your budget after defeating you in a challenge. The aim of the bank is to **minimize these losses**.

The transfers you can do in the bank are:

- Deposit cash: the bank charges a 10% of the deposited amount as service fee
- Withdraw cash: this operation doesn't charge any fee.

Remember that the bank has a **limited storage**, manage your money in the right way. Avoid leaving big amounts of money out of the bank because in this way you may attract other managers who'll challenge you to grab part of your money.

How do I sign up more partners?

This feature is unlocked at level 3. Get as many partners as possible, you can do it in the shop or by sending invitations to your Facebook, iPhone and Android friends depending on the platform used to play the game.

What can I buy in the shop?

If you need an extra bonus, enter the shop, here you can:

- Recharge the energy
- Buy isotonic drinks
- Buy shields
- Buy cash

Remember that also the limited editions (except of players) are always available in the shop.



What equipment is available to me?

The equipment enhances the skills of attack and defense of your players. Some equipment have effect just on a determined positions (goalkeeper, defender, midfielder or forward) some others affect the whole team. Any equipment has its durability (*matches*) that drops 1 unit after each league's game or after each challenge launched to other managers. The durability doesn't decrease when other managers launch challenges to you. You can increase the durability (*matches*) of your equipment at any time in the shop. When the equipment exhaust their durability (*matches*) they disappear from your team information and they won't give their bonus anymore to your players.

What information will I find in Team Details?

In this section you can check all the **important information of your team**, such as:

- Name, level and league's division
- Available budget and money in the bank
- Attack and defense of your team
- Won, drawn and lost matches
- Available isotonic drinks
- List of all the players of your team
- List of all your equipments

Selecting the name of another manager in any part of the game you can **see all his team information**, such as:

- His name, level and league's division
- Available Cash
- Attack and defense
- Won, drawn and lost matches
- His squad

What information will I find in 'My Account'?

Here you can find all the **generic information of your user account**, such as:

- User name
- User ID (identification)
- Country
- Game language (you can change it at any time)
- Other interesting links

What is Daily Bonus?

Enter the game day by day to receive amazing prizes. The more days in a row you enter, the better prizes you collect. You can get the following bonus:

- Cash
- Isotonic drinks
- Equipments
- Shields

Enter every day to take this advantage and fight to be the best manager of CONFIG_NOMBRE_DEL_EQUIPO.



How can I find out my rankings?

This feature is available for **iOS** users only. Compare your scores and achievements with other Managers through the **Game Center** and see who is the best of CONFIG_NOMBRE_DEL_EQUIPO. This ranking is sorted by **points of experience**.

TECHNICAL QUESTIONS

Why does the application take too long to load while signing into the game?

The error may be due to a glitch during the last update of the application; please uninstall the app **WITHOUT DELETING YOUR ACCOUNT** and reinstall it again; once reinstalled you'll log back in with your own account.

After the latest update, the application takes a too long time loading?

The inconvenience may be due to an overload in our servers; we're sorry for the glitch, please try to logon again later.

The application runs slowly, what can I do?

If you are playing with a 3G connection, please try to use your Wi-Fi connection in order to check if the glitch continues. We also suggest you check your device's memory (if you have an Android device). If you don't have enough memory available, you should stop other downloads. On the other hand, please, clear your device cache in the section "Settings", "Application", "Clear Cache".

How can I recover my account on a new device?

Simply download the App on your new device and log-in using your Facebook email and password through the option Facebook Connect.

I can't delete my account?

An account created through Facebook Connect can't be deleted. You can log out and start again through one of the following option: FTB Account or anonymous user. Any user can create up to 4 accounts per month; if you reach this limit, you must wait until the next month to sign up for a new account. This measure has been taken against the fraudulent use of the application.

How can I recover my account on a new device?

Download the App on your new device and log in with your FTB Account. If you want to recover your account on a new device you must convert it into a FTB account in the "My account" section. Otherwise, you might not be able to link your account to other devices.

I've deleted my account but I want to recover it, what do I do?

Please, contact our [Support Service](#) specifying Manager Name and/or Manager ID of the account you want to get back.

I haven't received the shields that I have bought?

APPLE This is probably due to a problem that occurred on APPLE payment system. Please contact with our [Support Service](#), enclosing your account data (user name and ID) as well as the iTunes invoice of the payment. We'll investigate your case, resolving it as soon as possible.



GOOGLE PLAY SYSTEM

This is probably due to an inconvenience occurred on Google Play system. Please contact our [Support Service](#), enclosing your account data (user name and ID) as well as the email linked to your Google Play account, the day and the amount of the payment. We'll investigate your case, resolving it as soon as possible.

PAY PAL

Please, contact our [Support Service](#) enclosing your account details (ID and user name), the email linked to your PayPal account, the amount of missing shields and the date of the purchase. We'll check it as soon as possible!

I can't buy shields?

If you are playing on a mobile device, please check its restrictions in the Settings section and, if necessary, reinstall the App. Contact our [Support Service](#) if you keep facing the same issue.

How can I get extra shields for the game?

There are several ways of getting extra shields for the game: through the daily bonus if you log in every day, increasing your level and winning leagues. Furthermore, you can enjoy special promotions that we offer to users.

I didn't receive Tapjoy shields?

If you didn't receive shields after having completed a particular Tapjoy offer, please contact their [Support Service](#) by hitting the button 'missing shields'.

Why did my attack and defense scores go down?

Players' skills (attack and defense) are updated from Monday to Friday at 12:00h (GMT+1) according to players' performances in matches in real life. The players who don't play in real life score zero. Just the starting players (starting 11) and substitutes of each team get a score. You can see the score board in the section More →Score Board

Why have I lost the match if I have better attack/defense than my opponent?

Elements that affect the game's result are the skills (attack and defense) of each manager; these skills include the bonus provided by equipment and the players' fitness level. There is also a small element of 'unpredictability'. The score of each game is determined by algorithms that calculate goal probabilities of each manager.

How to get more partners?

Send invitations to other managers on the game through the "Partner code". Enter the "Partner" section and type in the manager code of the user you want to invite. Remember that if you've signed in through Facebook Connect, all your connections that are playing the game will automatically be added as your partners.

Why do my players' fitness level go down while I'm not playing?

The players' fitness levels decrease 5 points after each challenge launched by you and after each league game; it decreases 2 points after a challenge received from other managers.

I log in to the game and I have less budget than expected. Why?

It is possible to gain experience and earn money after each match initiated by you; if you challenge another manager and you win, you take part of your opponent's budget. If you want to receive challenges from other managers it is necessary to have a budget of ≥ 0 ; you can receive challenges at any moment. You cannot receive challenges having a negative budget and you won't gain any experience.



Why did the attack and defense of my players go down?

Players' skills (attack and defense) are updated from Monday to Friday at 12:00h (GMT+1) according to players' performances in matches in real life. The players who don't play in real life score zero. Just the starting players (starting 11) and substitutes of each team get a score. You can see the score board in the section More → Score Board

How is the experience and the won/lost money calculated after each challenge?

You gain experience and earn money depending on the score of the match (in cases of challenges initiated by you)

DEFEAT: You don't gain experience, nor cash. You lose 2% of your current budget (from 20,000 up to 50,000) and your opponent gains 5 points in experience.

DRAW: You gain 8 points in experience.

VICTORY: You gain from 16 to 20* points in experience and you get 5% of the budget of your opponent (from 27,000 up to 270,000). * depending on the match result.

How do I buy players?

You can sign up players through auctions or limited editions. The starting price of players in an auction is 35% of their market value. Selecting the "bid" option, you see the player's skills as well as their cost and the bid (1 shield). When another manager exceeds your bid, a message informs you that the invested cash has been given back to you. Furthermore you can use the "buy now" option to immediately buy the player for his shields cost. Limited edition players are regularly released during a limited time or limited units; they can be bought just with shields.

How do I sell players?

You can have up to 30 players in your squad. Once reached this limit, you have to dismiss players if you want to keep hiring others. Enter the section "More → Team File → Players" to dismiss your players. You won't be penalized, nor have any income for dismissals.

What if I still have questions?

Please submit your question via the [Support Centre](#) and you will be contacted directly.