THE FOOTBALL ASSOCIATION LIMITED
FA MATCH TICKETS – CONDITIONS OF ISSUE

1 Definitions

In these Conditions of Issue the following words and phrases shall have the following meanings: -

"Conditions of Issue" means these terms and conditions governing the issue and use of a Ticket.

"Ground" means the football stadium hosting the Match.

"Ground Regulations" means those ground regulations issued by the owner or operator of the relevant Ground from time to time that set out the terms and conditions upon which spectators are granted entry to the Ground (copies of which are available on request or otherwise on display at the Ground).

"Match" means any match staged by The Football Association Ltd ("**The FA**").

"**Ticket**" means a printed paper ticket (and/or any rights arising out of or in connection with that paper ticket) for admission to a Match.

"Terms & Conditions of Entry" means: -

(a) each of the rules and regulations of FIFA, UEFA and The FA;
(b) the Ground Regulations;
(c) these Conditions of Issue; and
(d) The FA's Ticket Refund Policy.

2 Issue of Tickets

2.1 The issue of a Ticket and subsequent access to the Ground is subject to the Terms & Conditions of Entry.

2.2 By applying for a Ticket and/or using the same you hereby warrant and represent that you are a supporter of the team whose name is endorsed upon that Ticket.

3 Admission to the Ground

3.1 Use of a Ticket constitutes acceptance of the Terms & Conditions of Entry.

3.2 A Ticket permits you to occupy, at the relevant Match (but not otherwise), the seat indicated on that Ticket or such other alternative seat as The FA and/or Ground owner/operator may allocate to you, acting reasonably.

3.3 For the avoidance of doubt, any attempt to gain access to the Ground wearing the colours of a team other than those of the team endorsed on the face of your Ticket may result in admission being refused or you being ejected from the Ground and in such circumstances no refund or alternative seat will be offered.

3.4 Save as set out in clause 3.5 below, you shall not bring into (or use within) the Ground any equipment which is capable of recording or transmitting (by digital or other means) any audio, visual or audio-visual material or any information or data in relation to a Match or any aspect of it. Any person acting in breach of this provision shall be required to deliver up films, files, tapes or discs of such recording to The FA and copyright in any unauthorised recording or transmission is assigned (by way of present assignment of future copyright pursuant to section 91 of the Copyright, Designs and Patents Act 1988) to The FA.

3.5 Subject to the provisions of clause 3.4 above, mobile telephones are permitted within the Ground, provided that they are used for bona fide personal and private call making/receiving use only.

3.6 Save for official team merchandise and/or other football related clothing worn in good faith and in accordance with clause 3.3 above, you shall not bring into, use or display within the Ground any sponsorship, promotional or marketing materials.

3.7 You shall not bring or attempt to bring into the Ground any of the following: (i) bottled or canned foods or beverages; (ii) any other foodstuffs; (iii) any alcoholic beverage whatsoever. Refreshment facilities will be made available inside the Ground.

3.8 You shall not offer (either free or for sale by any person) within the Ground any goods (including literature) of any nature without the express written permission of The FA.

3.9 Each person attending a Match at the Ground consents to: (i) the recording of his or her likeness and/or voice by any means (including, but not limited to, audio and visual recordings by television cameras and photographers) (together "**Image**"); and (ii) the commercial exploitation throughout the world of his/her Image by any means and without compensation.

The FA and the Ground owner reserve the right to refuse admission or eject from the Ground any person who fails to comply with the Terms & Conditions of Entry.

4 Non-transfer of Tickets

4.1 A Ticket is issued for your sole use and you shall not resell or (save as set out in clauses 4.3 and 4.4 below) transfer any Ticket to any other person without the prior written consent of The FA.

4.2 Without prejudice to the general wording set out in clause 4.1 above, no Ticket may: -

(a) be used for any promotional or commercial purpose whatsoever (including, by way of example, in any competition, auction, give-away, lottery or as a premium); or
(b) be transferred, lent or sold to any third party for use as part of a hospitality or travel package; or
(c) be given to any third party who agrees to buy a good or service in return,

unless you have the prior written consent of The FA.

4.3 If more than one Ticket is issued to you, one Ticket must be retained by you for your personal use (subject to the clause 4.4 below) and the remainder may be transferred to the natural person(s) intending to accompany you to the Match, provided that:

(a) such person(s) is/are known to you and would be entitled (under the Terms & Conditions of Entry) to purchase such a Ticket;
(b) such transfer takes place in consideration of no payment or benefit in excess of the face value of the Ticket;
(c) such transfer does not take place in the course of any business or for the purpose of facilitating any third party's business;
(d) such transfer is subject to the Terms & Conditions of Entry which will (save for any rights to transfer under this clause or any rights to a refund under clause 5) apply to such person as if he/she were the original purchaser of the Ticket (and you must inform the person of this); and
(e) you must provide the name and address of such person(s) when asked to do so by any official, steward or employee of The FA or the Ground owner/operator or any police officer.

4.4 In the event that you and/or the person(s) intending to accompany you to the Match are unable to use any Ticket then you may transfer the Ticket(s) to another natural person, provided that:

(a) such other person(s) is/are known to you and would be entitled (under the Terms & Conditions of Entry) to purchase such a Ticket;
(b) such transfer takes place in consideration of no payment or benefit in excess of the face value of the Ticket;
(c) such transfer does not take place in the course of any business or for the purpose of facilitating any third party's business;
(d) such transfer is subject to the Terms & Conditions of Entry which will (save for any rights to transfer under this clause or any rights to a refund under clause 5) apply to such other person as if he/she were the original purchaser of the Ticket (and you must inform the other person of this); and
(e) you must provide the name and address of such other person(s) when asked to do so by any official, steward or employee of The FA or the Ground owner/operator or any police officer.

4.5 All Tickets will remain the property of The FA at all times and must be produced together with evidence of your identity if required to do so by any official, steward or employee of The FA, the Ground owner/operator or any police officer. The FA reserves the right to retain any Ticket at any time.

4.6 If a Ticket is obtained or used in breach of the Terms & Conditions of Entry, the Ticket will automatically be void, the Ticket will be cancelled, all rights conferred or evidenced by the relevant Ticket shall be nullified the holder may be refused entry to, or ejected from, the Ground, and no refund will be payable.

4.7 The unauthorised sale or disposal of a Ticket is a criminal offence under section 166 of the Criminal Justice and Public Order Act 1994, as amended by the Violent Crime Reduction Act 2006. The FA will inform the police when it becomes aware that tickets are being sold illegally and will press for charges to be brought against those breaking this law. The FA further reserves its right to take any legal or disciplinary action against any appropriate persons as it sees fit in connection with such matters.

5 Changes to Dates and Refunds

5.1 The FA does not guarantee that the Match will take place at a particular time or on a particular date. The FA reserves the right to reschedule any Match without notice.

5.2 In the event of the postponement of a Match before kick-off you will be entitled to free admission to any rearranged Match upon presentation of your Ticket.

5.3 In the event of the abandonment of a Match after kick-off you will be entitled to free admission to any rearranged Match upon presentation of your Ticket.

5.4 In the event that The FA is forced to hold a Match 'behind closed doors' or the postponed or abandoned Match is: (i) not re-arranged; or (ii) a Ticket holder is unable to attend a rearranged Match, Ticket holders shall be entitled to a refund in accordance with The FA's Ticket Refund Policy, further details of which are available on www.TheFA.com.

The FA and/or Ground owner will have no further liability whatsoever, including (but not limited to) any indirect or consequential loss or damage, loss of enjoyment or travel or accommodation costs.

6 Lost or Stolen Tickets

6.1 In order to gain admission to the Ground a Ticket must be presented in its entirety at the Match.

6.2 The FA and/or Ground owner shall not issue any replacement for a lost, stolen or destroyed Ticket.

7 Cancellation & Withdrawal of Ticket

7.1 Without prejudice to any other remedies it may have, The FA shall have the right in the case of any serious or persistent breach of these Terms & Conditions of Entry to cancel and withdraw any Ticket issued to you. In the event of such cancellation no refund will be paid. By way of example, the following circumstances are each considered by The FA to constitute a serious breach of the Terms & Conditions of Entry:

(a) smoking in any part of the Ground;
(b) persistent standing in seated areas or gangways whilst the Match is in progress;
(c) using foul, obscene, abusive, racist language and/or gestures;
(d) possession of any banner or flag which bears material or slogans which are offensive, obscene, abusive or racist;
(e) throwing any object which may cause injury or damage to people or property;
(f) any breach in relation to clauses 3.4 and/or 3.5;
(g) unauthorised sale or transfer of any Ticket to any person (which shall include an attempt to sell or transfer a Ticket);
(h) misuse of any Ticket;
(i) any misrepresentation in relation to clause 2.2;
(j) the supply of any misleading or incorrect information in any application; and/or
(k) any failure to pay or default of payment in respect of any sums owing to The FA (or any other relevant party) in respect of any Ticket.

7.2 In the event that your Ticket is withdrawn or cancelled The FA reserves the right to exclude you from applying for or receiving any future match Ticket at its discretion. Your name, identifying details and/or any photographs of you (including, but not limited to, any material being personal and/or sensitive personal data as defined under the Data Protection Act 1998) may be passed to a club, competition, the police and/or such other appropriate authority as The FA sees fit.

8 Exclusion of Liability

8.1 To the maximum extent permitted by law, The FA and Ground owner hereby exclude any liability for loss, injury or damage to persons/property in or around the Ground.

8.2 Neither The FA nor the Ground owner shall be responsible for any interrupted and/or restricted view of the Match caused by virtue of: (i) the position of the seat; and/or (ii) the action of other spectators.

9 Governing Law

These Conditions of Issue shall be governed by and construed in accordance with the laws of England and Wales. The parties hereby submit to the exclusive jurisdiction of the Courts of England and Wales.

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